
Cancellation Compensation Policy

Confirmed assignments and reserved work

When a confirmed job is cancelled, compensation is payable according to the notice given before the scheduled start time. The applicable percentage is calculated against the agreed job fee.

Notice before scheduled start	Compensation
More than 14 days	No fee
7 to 14 days	25%
48 to less than 7 days	50%
24 to less than 48 hours	75%
Less than 24 hours	100%
After arrival or no-show	100% plus incurred expenses

Additional expenses

Approved, non-refundable travel, accommodation, materials and other costs already incurred in connection with the job will be reimbursed in full.

Timing: Notice periods are measured in calendar hours from the scheduled start time, unless otherwise agreed in writing.